Michigan Chapter
National Association of
Housing and Redevelopment Officials

Waves of Change: Oceans of Opportunity

April 9-11, 2014

Holiday Inn
Livonia, Michigan

Hosted by: Livonia Housing Commission
PROGRAM AGENDA

Wednesday, April 9

10:00 a.m.
2014 NAHRO SPRING GOLF SCRAMBLE
Everyone welcome . . . men, ladies, and golfers of all abilities! Contact Cheryl Anne Farmer at 734.498.2493 or minahro@minahro.org for details and to reserve a spot before April 7th.

Whispering Willows
20500 Newburgh Rd.
Livonia, MI 48152 We will golf 18 holes!

1:00 p.m. – 4:30 a.m.
NAHRO TRAINING - Workshop for Executive Directors - 1.2 CEUs
Mr. Stacy Spann, Trainer
See Description Below

3:00 p.m.
Hotel Check-in

6:00 p.m. – 9:00 p.m.
Michigan NAHRO Executive Board Meeting
President Lee Talmage presiding

Thursday, April 10

8:30 a.m. – 9:00 a.m.
Registration & Continental Breakfast with Exhibitors

9:00 a.m. – 10:30 a.m.

Track 1 - Executive Directors, Commissioners & Staff

Fair Housing Update
Representative from the Office of Fair Housing - Detroit Field Office
Learn what your agency needs to do to make sure your are compliant and how to handle your assessments.

Track 2 - Directors & Commissioners
**ADDITIONAL COST**

NAHRO TRAINING - Workshop for Executive Directors - 1.2 CEUs
Mr. Stacy Spann, Trainer
Learn how to maximize your limited resources including staffing and successfully manage the fiscal operations of your agency in this day and one half training. Discuss asset management and how it will affect your agency. Discover best practices and participate in a practicum examining the key aspects of housing operations: maintenance, modernization/ construction administration, occupancy, and inspections. Go to http://www.nahro.org/edworkshop for more information..

10:30 a.m. – 10:45 a.m.
Break and Exhibitors

10:45 a.m. – 12:00 a.m.

Track 1 - Executive Directors, Commissioners & Staff

Getting The Most Out Of Your GPNA
Tim Dettlaff, Ameresco, P.E., Senior Vice President & GM
Marc Retish, Ameresco, Business Manager
Yes, the GPNA is an unfunded requirement requiring your limited resources. But, the data, when analyzed properly, offers insight into how to operate for the next 20-30 years. This discussion examines how to migrate the GPNA data into a Sustainable Asset Management Plan - a decision development framework to understand long term capital and asset needs, current funding appropriation versus future needs, risks involved with aging infrastructure, and how to unlock ‘capital creation strategies’ to address unfunded liabilities.

Track 2 - Directors & Commissioners
**ADDITIONAL COST**

NAHRO TRAINING continued...

Track 3 - Maintenance Staff

The Appliance Doctor
Joe Gagnon, WAAM Radio
The Appliance Doctor radio show has been on the radio for 25 years across the country. You may have seen Joe on ABC or CBS, Prime Time or Good Morning America. His Saturday morning format has helped millions save money on repairs and maintenance of major home appliances. His easy going logical method of instructions has given many do-it-yourselfers a new sense of accomplishment. Even the very educated of this world can learn something from the Appliance Doctor.
### 12:00 p.m. – 1:30 p.m.

**Lunch** - Hosted by Livonia Housing Commission - Introductions by Chapter President Luncheon Speaker; Gold Sponsor - The Inspection Group and Preston Prince, National President

<table>
<thead>
<tr>
<th>Track 1 - Executive Directors, Commissioners &amp; Staff</th>
<th>Track 2 - Directors &amp; Commissioners</th>
<th>Track 3 - Maintenance Staff</th>
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<tbody>
<tr>
<td>1:30 p.m. – 2:15 p.m. Capital Fund Overview</td>
<td>1:30 p.m. – 3:15 p.m. NAHRO TRAINING</td>
<td>1:30 p.m. – 3:30 p.m.</td>
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<tr>
<td>Jim Inglis, Livonia Housing Commission</td>
<td>Workshop for Executive Directors - 1.2 CEUs</td>
<td>“Facing a Significant Building Water Loss”… continued...</td>
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<tr>
<td>2:30 p.m. – 3:15 p.m. Legislative Update</td>
<td>continued...</td>
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<td>Douglas Rise, Bay City Housing Commission</td>
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### 3:15 p.m. – 3:45 p.m.

**Break and Exhibitors**

### 6:00 p.m. – 9:00 p.m.

**Exhibitor Hospitality**

Come join us as we thank the exhibitors for sponsoring this conference. Everyone is encouraged to enjoy the food and hospitality. Don’t miss out on a fun time to be had by all! This opportunity to network and socialize is partially sponsored by the exhibitors.

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### Thank You to our Gold Sponsor

![The Inspection Group, inc.](image)

Thank you to our Gold Sponsor: The Inspection Group, inc.

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### HOTEL INFORMATION

**Holiday Inn Conference Center**

17123 Laurel Park Drive North
Livonia, Michigan 48152

**Reservations:**

1-800-465-4329

A block of rooms under the name of Michigan NAHRO until March 8, 2014.

**Room rates:**

$85 per night (single or double occupancy)

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### Friday, April 11

#### 8:00 a.m. – 9:30 a.m.

**Breakfast and Business Meeting**

#### 9:30 a.m. – 11:30 p.m.

**Round Tables**

Come with a list of items you would like to talk about with your housing colleagues. This is a chance to share knowledge, obtain policies and network with other PHA’s.

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Remember to Thank our SPEAKERS, SPONSORS & EXHIBITORS for participating in our conference!
REGISTRATION FORM
2014 MI NAHRO Spring Conference
Please fill out the information requested below. Please print clearly.

REGISTRANT INFORMATION

Name

Title

Agency

Address

City/State/ZIP

Phone

Fax

Email

Dietary Restrictions

REGISTRATION FEES
Registration fees include refreshment breaks, Thursday lunch and hospitality and Friday breakfast. Early registration rates apply to all registrations received by the office no later than March 26, 2014. All registrations received after March 26, 2014, will be charged a $25 late registration fee.

Executive Directors attending their first Michigan NAHRO Conference may be eligible to have the fee waived. Please contact Angela Stephens at 616.642.9832 to see if you qualify for a free conference.

FULL CONFERENCE:

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<th>Early</th>
<th>Late</th>
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<tbody>
<tr>
<td>NAHRO Training &amp; Conf.</td>
<td>$200</td>
<td>$225</td>
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<tr>
<td>Member</td>
<td>$125</td>
<td>$150</td>
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<tr>
<td>Non-Member</td>
<td>$150</td>
<td>$175</td>
</tr>
<tr>
<td>Maintenance (Thurs. Only)</td>
<td>$90</td>
<td>$115</td>
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<tr>
<td>Guest</td>
<td>$75</td>
<td>$100</td>
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Included in registration: Thursday lunch, breaks, hospitality and Friday breakfast. Maintenance registration includes only Thursday lunch & breaks.

PLEASE CHECK IF YOU ARE:

- First-Time Attendee
- NAHRO Associate Member
- Guest

Session Choices:

- Track 1 - ED’s, Commissioners, Staff
- Track 2 - ED’s, Commissioner (Additional Cost)
- Track 3 - Maintenance Staff

PAYMENT INFORMATION

TOTAL: $____________
Please add the section totals and place sum in space provided above.

Check #____________
Please make checks payable to Michigan Chapter of NAHRO.

EARLY REGISTRATION DEADLINE is March 26, 2014. All registrations received after March 26, 2014, will be charged a $25 late registration fee. Please note: No refunds after April 2, 2014. Cancellations received 7 days prior to Conference will be refunded less a $15.00 cancellation fee. Requests for refunds for extenuating circumstances within 7 days of conference must be in writing to the State Service Officer, 169 Templar, Pinckney, MI 48169 within two weeks of the ending date of conference. Questions? Call the MI NAHRO office at 734.498.2493.

Return registration form and payment to:
MI NAHRO, 169 Templar, Pinckney, MI 48169
Ph: 734.498.2493 or Fax: 734.498.8415
You can also register online at www.minahro.org